



WinMOS®300 Monitoring Software BÖHNKE + PARTNER

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 [Anmelden](http://www.winmos300.de)
www.winmos300.de

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What is monitoring?

Controlling

Sets default values or variables in a system.
Example: Switch a light on/off, control a sailing yacht to the right direction.



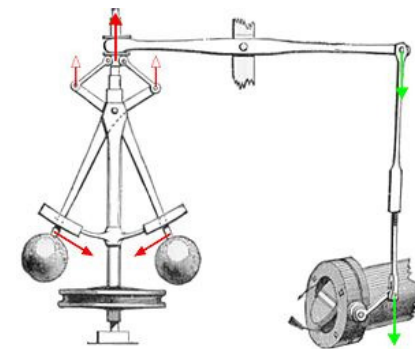
Regulation

Is the continuous measuring and changing of values and variables to reach a set value. Direct influence of any changed value.
Example: Speed regulator of a steam-engine.



Question

Driving a car, is it controlling or regulation?



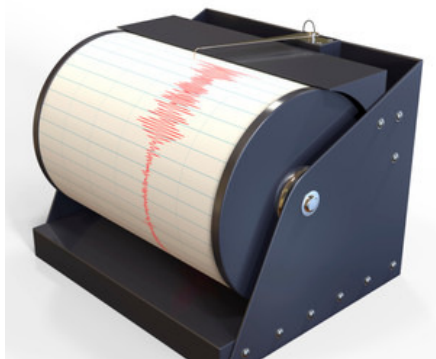
Regulation of a Steam engine

What is monitoring?

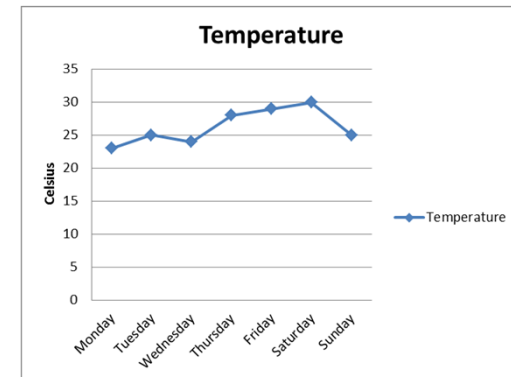
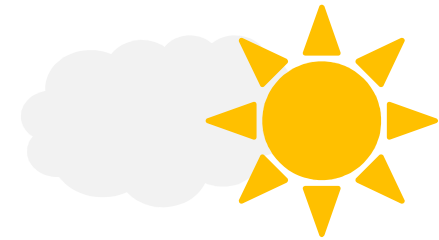
Monitoring

Continuously **observing** and **recording** of values and variables in a system for a time period.

No regulation and no controlling of a system!

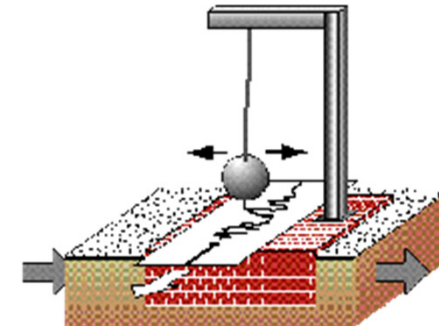
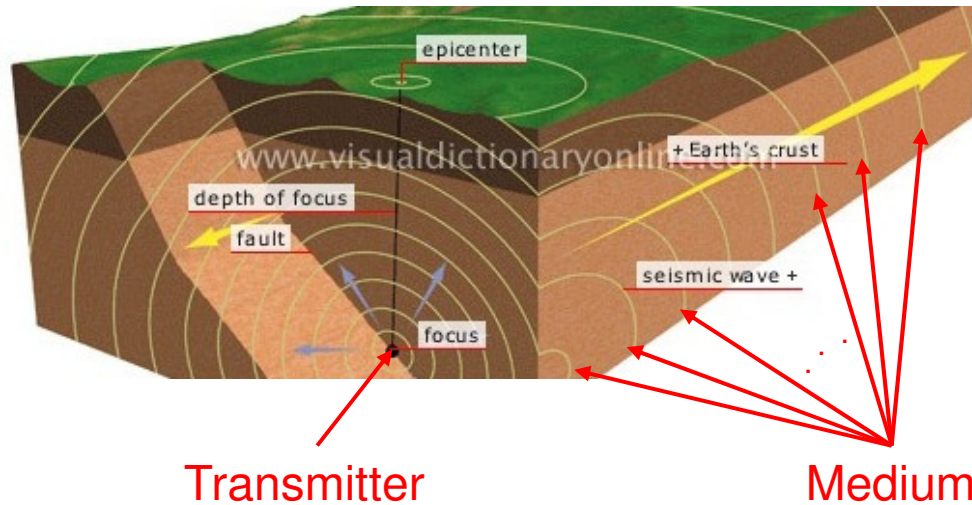


Seismograph



Temperature Graph °C/t

What is monitoring?



Example: Seismograph

To monitor and record seismic waves

Transmitter = earthquake (source)

Medium = the seismic waves

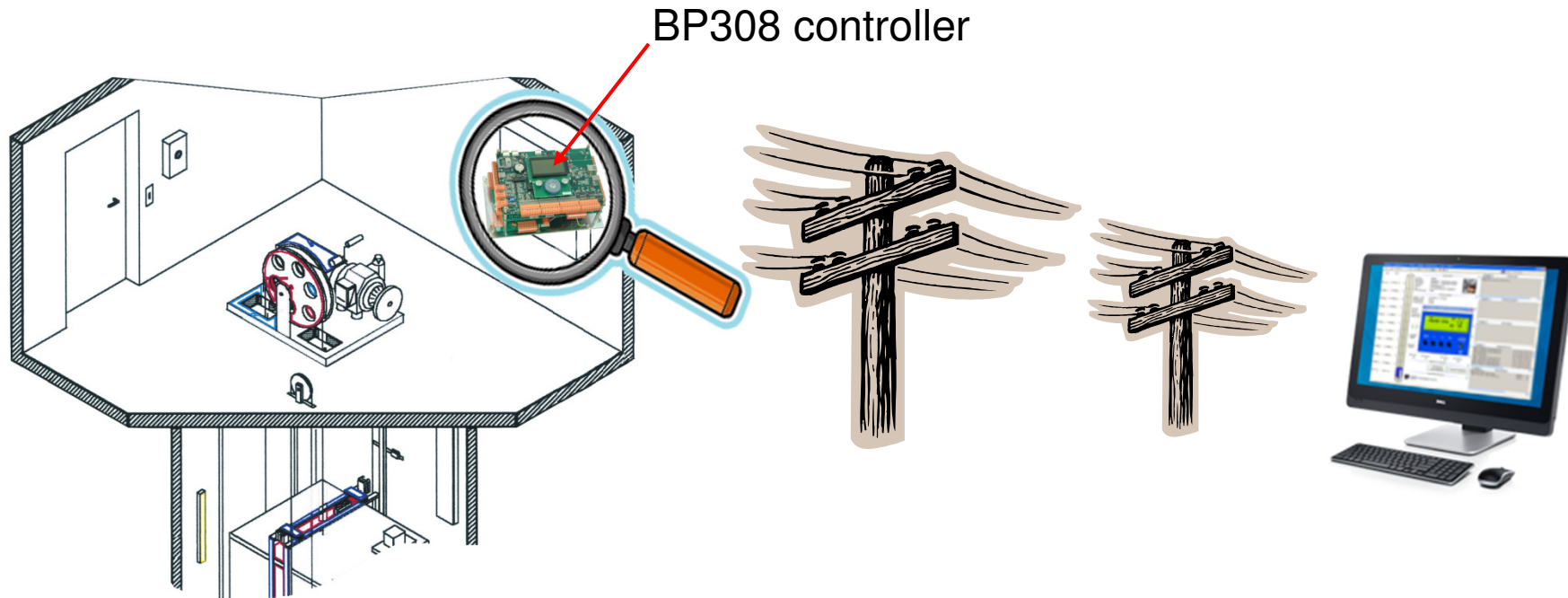
Receiver = Seismograph

Source of the pictures:

The left picture: www.visualdictionaryonline.com

The right picture: Nevada Seismological Laboratory

WinMOS ®300 Introduction



Use the WinMOS®300 Software package to **observe** and **record** the **BÖHNKE + PARTNER** controller, **bp308**, from far distances.

The service technician does not need to visit the elevator every week. He check the state of the controller at his office!

WinMOS ®300 Introduction



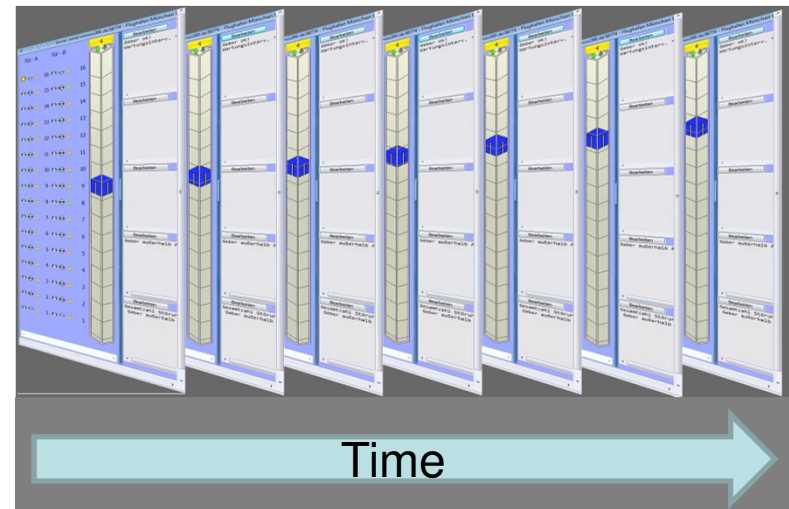
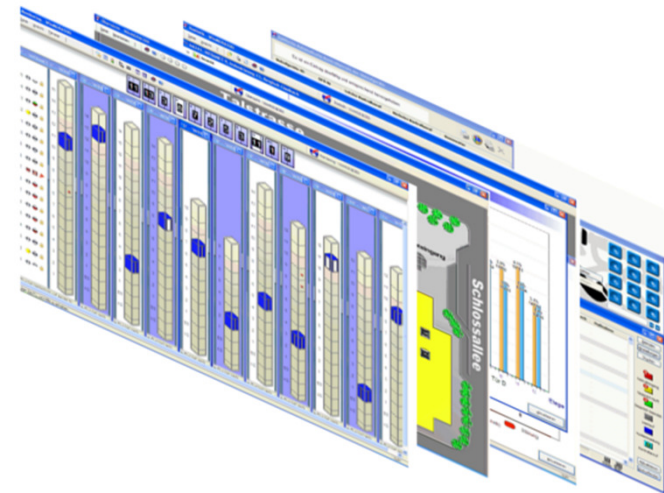
Use WinMOS®300 to handle and record incoming Emergency calls from Emergency phone manufacturers (like Safeline, Leitronic...)

WinMOS®300 Monitoring?

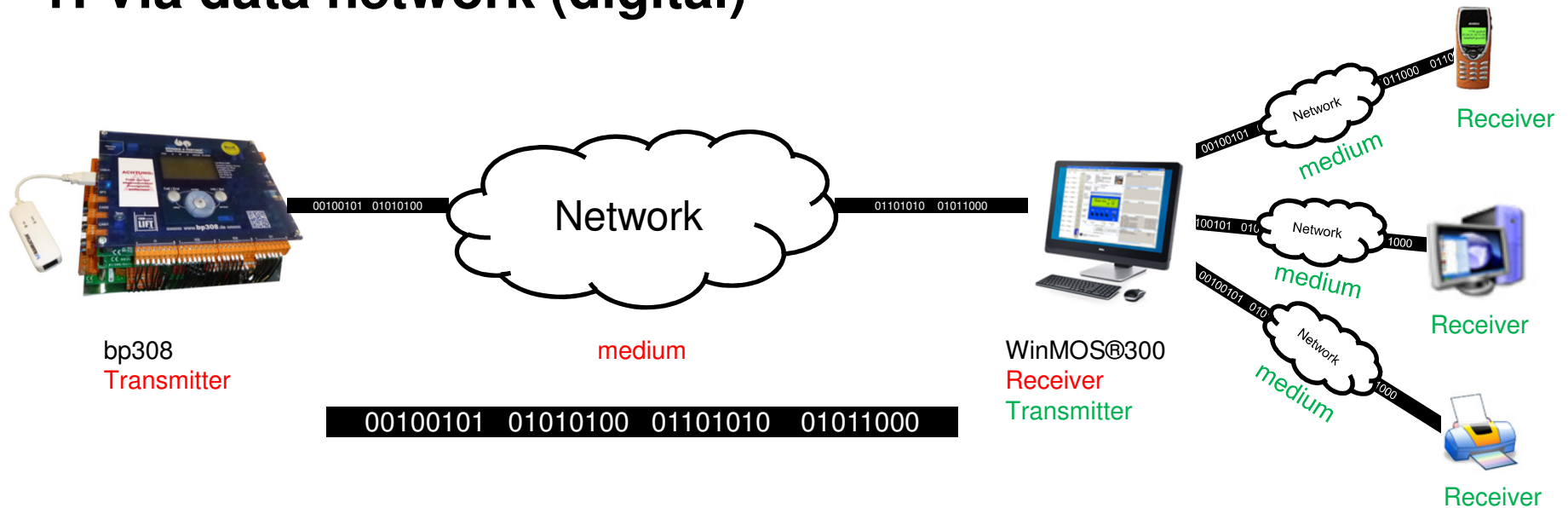
WinMOS®300

Is a software with several application to

- record values
- record information
- record messages
- to display the car position
- To integrate the emergency phone system



Elevator-Monitoring with WinMOS®300 1: Via data network (digital)

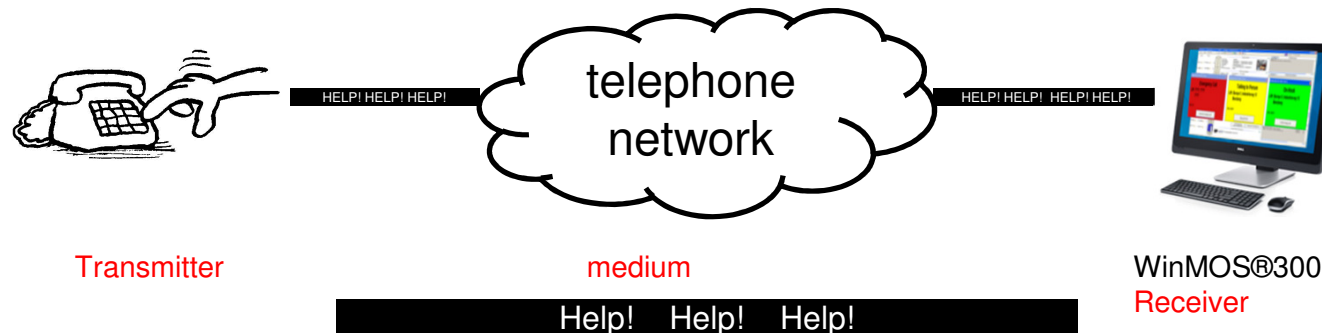


WinMOS®300 has two ways of communication:

Malfunions and error messages detected by the bp308 can be forwarded

- to a mobile phone
- as email
- to another computer
- to a printer.

Elevator-Monitoring with WinMOS®300 2: Via telephone network (analog)



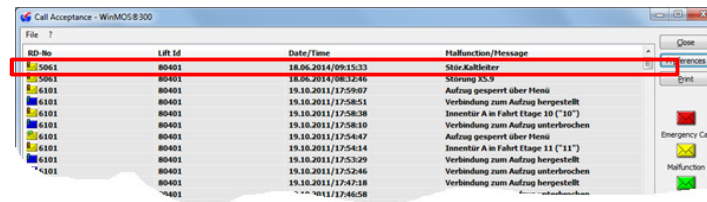
WinMOS®300 has two ways of communication:

To monitor the emergency call with WinMOS it uses an analog/digital converter.

WinMOS®300 in practice:

The service technician check the List for new received messages

2



ID-No	Lift-Id	Date/Time	Malfunction/Message
5061	80401	18.06.2014/09:15:33	Stör-Kalibrier
6101	80401	19.10.2011/17:59:07	Aufzug gesperrt über Menü
80401	80401	19.10.2011/17:58:51	Verbindung zum Auftrag hergestellt
6101	80401	19.10.2011/17:58:38	Innenleiter A in Fahrt Etage 10 ("10")
6101	80401	19.10.2011/17:58:10	Verbindung zum Auftrag unterbrochen
6101	80401	19.10.2011/17:54:47	Aufzug gesperrt über Menü
80401	80401	19.10.2011/17:54:14	Innenleiter A in Fahrt Etage 11 ("11")
6101	80401	19.10.2011/17:53:29	Verbindung zum Auftrag hergestellt
80401	80401	19.10.2011/17:52:46	Verbindung zum Auftrag unterbrochen
80401	80401	19.10.2011/17:47:18	Verbindung zum Auftrag hergestellt
80401	80401	19.10.2011/17:46:58	

The bp308 reports a malfunction message

1

WinMOS®300 Call Acceptance is a program for receiving and recording malfunction messages, and other errors

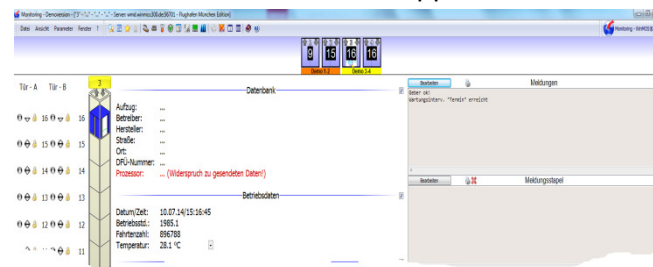
Service technician



bp308

With **WinMOS®300 Diagnostics** the service technician can connect via modem to the controller to check, what's happened.

3



Tür-A		Tür-B	
Aufzug:	---	Datenbank:	---
Betreiber:	---	Störungen:	---
Hersteller:	---	Störungen:	---
Stollen:	---	Störungen:	---
Ort:	---	Störungen:	---
DFU-Nummer:	---	Störungen:	---
Prozessor:	---	Störungen:	---
	---	Störungen:	---
Datum/Zeit:	10.07.14/15:16:45	Störungen:	---
Betriebszeit:	1985.1	Störungen:	---
Fahreranzahl:	090703	Störungen:	---
Temperatur:	28.1 °C	Störungen:	---

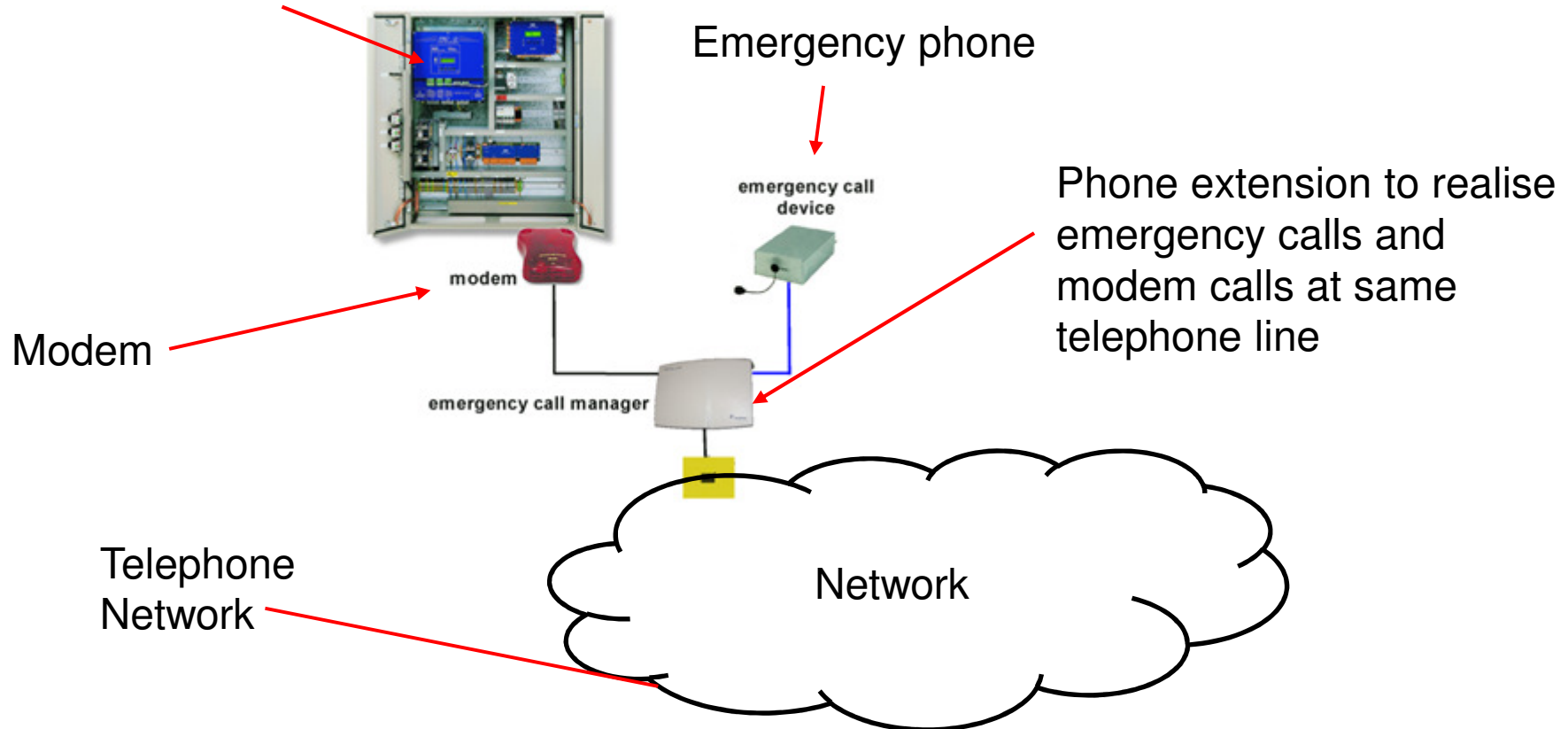
4

With the diagnostic software the service technician connect to the controller

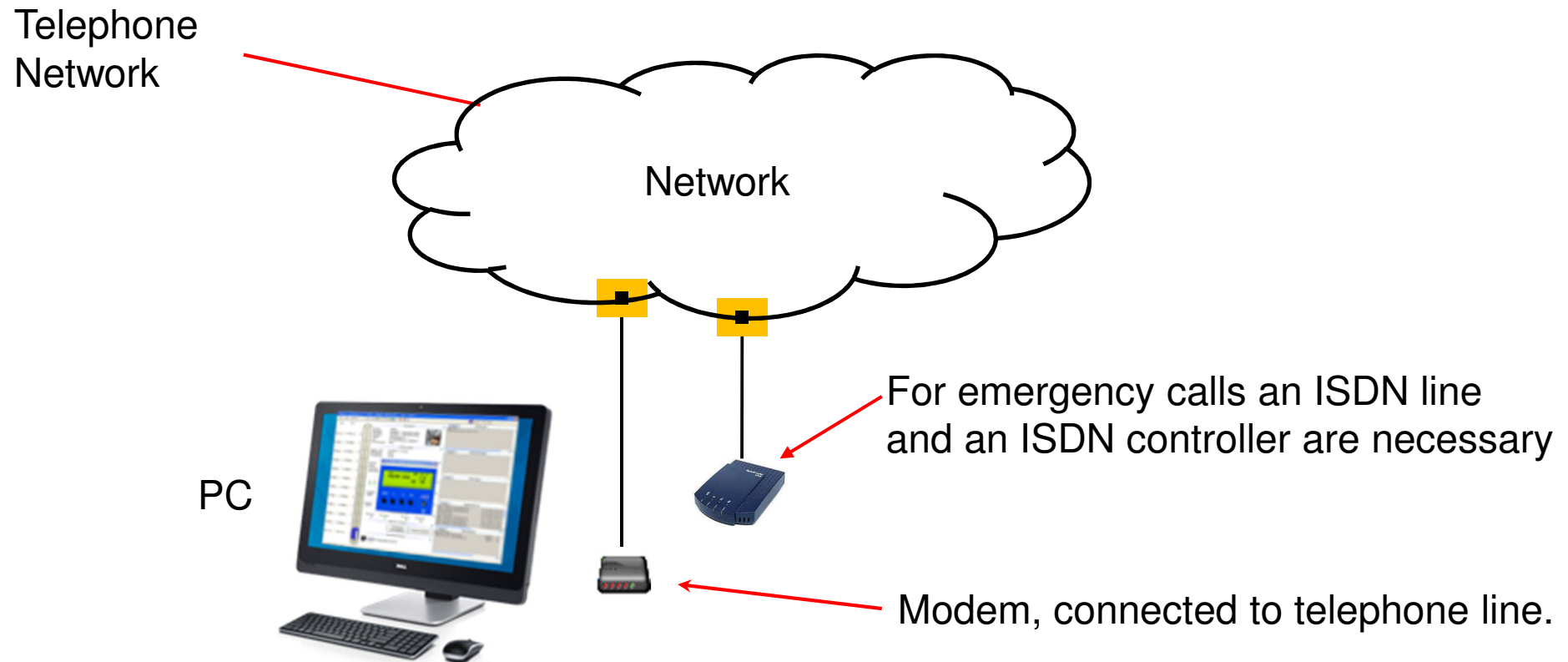
In a case of a malfunction, the service technician open the diagnostics software

Technical Requirements

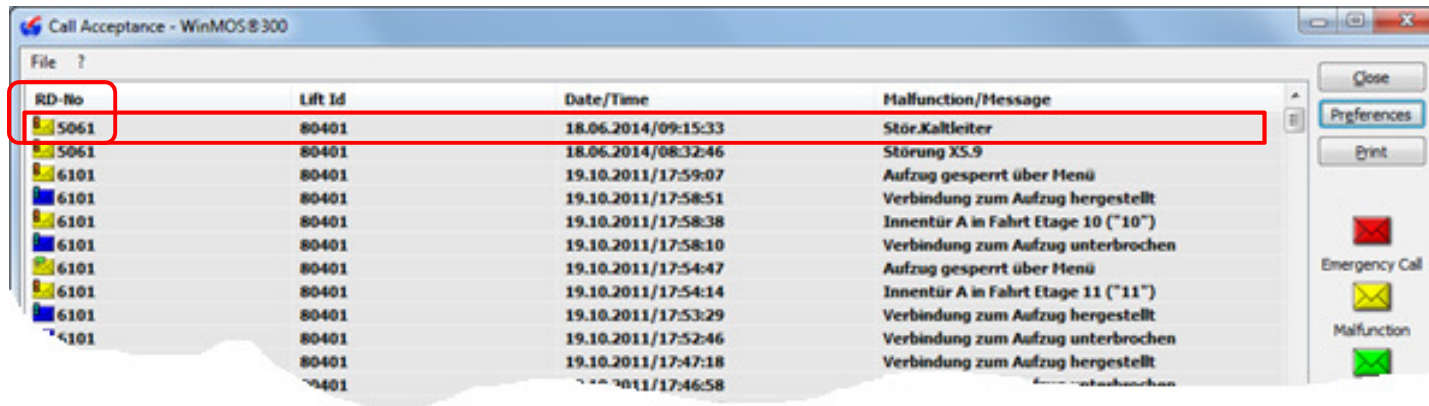
Controller bp308



Technical Requirements

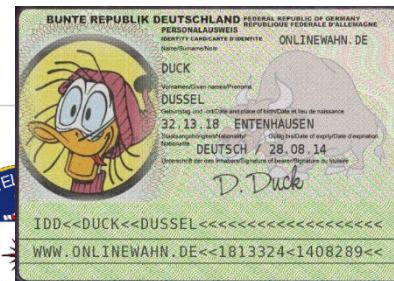


Identification of the lift application (controller)



RD-No	Lift Id	Date/Time	Malfunction/Message
5061	80401	18.06.2014/09:15:33	Stör.Kaltleiter
5061	80401	18.06.2014/08:32:46	Störung XS.9
6101	80401	19.10.2011/17:59:07	Aufzug gesperrt über Menü
6101	80401	19.10.2011/17:58:51	Verbindung zum Aufzug hergestellt
6101	80401	19.10.2011/17:58:38	Innentür A in Fahrt Etage 10 ("10")
6101	80401	19.10.2011/17:58:10	Verbindung zum Aufzug unterbrochen
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6101	80401	19.10.2011/17:53:29	Verbindung zum Aufzug hergestellt
6101	80401	19.10.2011/17:52:46	Verbindung zum Aufzug unterbrochen
6101	80401	19.10.2011/17:47:18	Verbindung zum Aufzug hergestellt
6101	80401	19.10.2011/17:46:58	Verbindung zum Aufzug unterbrochen

The RD-Number identifies the bp308 in the WinMOS@300 system. It's transmitted together with the malfunction message and other necessary information.



Before the controller reports a malfunction



The elevator must register in the WinMOS®300 System with all the informations, like street, city and so on. The RD-Number exists only once in the WinMOS®300 system.

WinMOS®300 Database

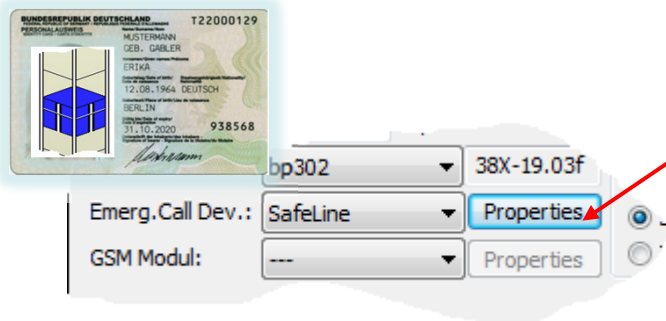
is the registration tool for a new elevator in the WinMOS system.

Lift Database, Data Sheet		1 / 5	
Lift Number:	80429-1	Special Facts:	Archivhaus Dreiergruppe
Manufacturer:	Windscheid & Wendel GmbH Co. K		Aufzug 1
Operator:	WDR Köln	Controller Number:	97799
Street:	Appellohofplatz 1	Customer Service:	Windscheid&Wendel
City:	50667 Köln		Tel 0211-73848-73
Key:			Fax 0211-73848-6573
Caretaker:			Hotline 0211-
Lift Attendant:			Internet:
Fitter:			http://www.windscheid.de/
Telephone:			E-Mail:
Mobile:			info@windscheid.de
E-Mail:			
Mobile SMS:	D1	Scheduler	
Representative:		Web Cam URL:	
Telephone:		Web Server URL:	
Mobile:		Photo:	
E-Mail:		Google Earth:	
Mobile SMS:	D1	Path/link:	
Floors:	17	Stroke:	59 m
Speed:		m/s	
Controller Model:	bp302	38X-19.03f	
Emerg. Call Dev.:	SafeLine	Properties	
GSM Modul:	---	Properties	
Connection to the Lift		RD-Number:	97799 (max. 6 digits)
		Phone Number/IP:	32
		<input checked="" type="radio"/> Standard connection	
		<input type="radio"/> Two step dialling in sequence	
History File		Print	Copy
Floor Names		Terminal Names	
Dial/Connect	OK	Apply	Cancel


Before the Safeline device can trigger an Emergency





The emergency device must register in the WinMOS®300 System. Define all phone numbers and after that link it to the elevators datasheet.



Type: SafeLine

Incoming Phone Number: 
(Extended by the pin-code, this forms the emergency device ident)

Outgoing Phone Number: 



Current P100 ID-Code: 


New P100 ID-Code:


Safeline Device Pincode:

Unit-No. (up to 9 devices):


Dial up numbers stored at the emergency call device:

1.	41	P100	
2.	41	P100	
3.			
.			

[Click twice to edit an entry.](#) 

Phone Number for LMS: 

Dial up for verification call:

Timespan between two verification calls: Hours Minutes 

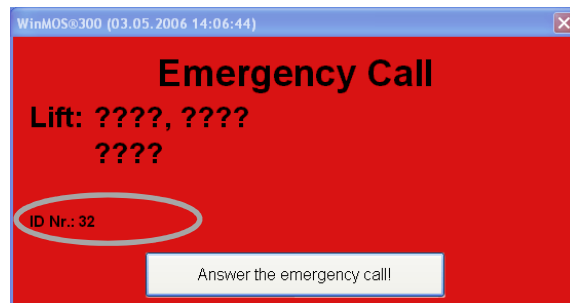
Execute a call to the device, for requesting a background verification call from the device, only from 8am to 6pm.

Send parameter on next background verification call

Contingency Plan:

Steps at a WinMOS®300 Emergency:

First:



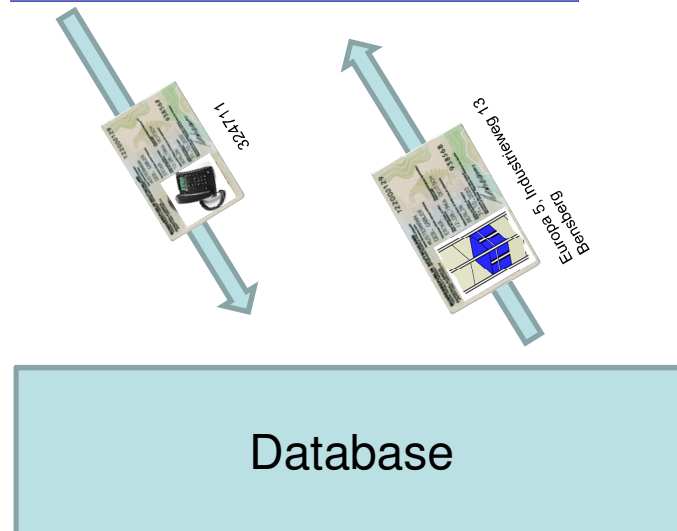
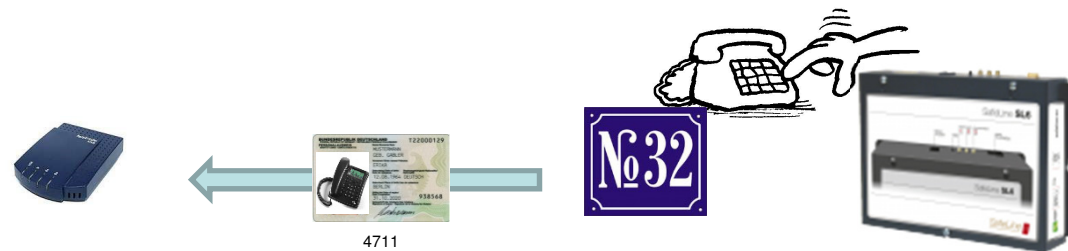
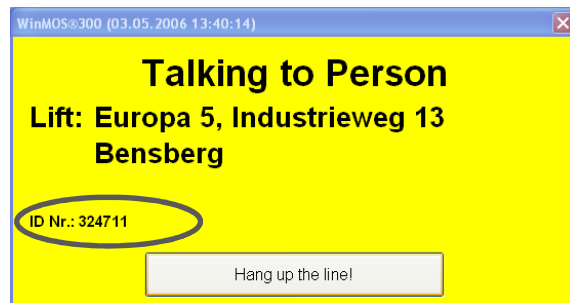
ring
ring
ring



In a case of an Emergency, the safeline device call the WinMOS®300 Emergency program. A red dialog shows the incoming emergency call. The red dialog contains the caller ID, which is the call number of the safeline device (in this case 32). Now it's time for the staff to answer the emergency call.

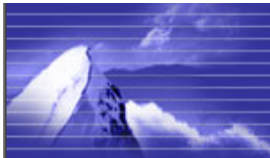
Steps at a WinMOS®300 Emergency:

Second:



After the process of identification is done, the staff can talk to the locked person. The yellow dialog show „Talking to Person“. If the person is not able to talk, the staff knows the address to help the locked person.

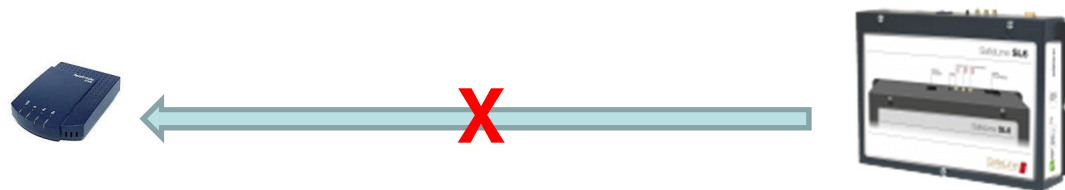
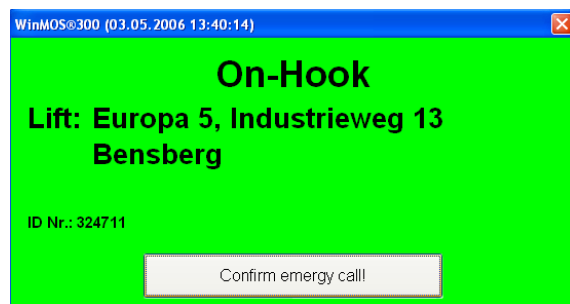
WinMOS®300 Database is the part in WinMOS which include the datasheets of the elevators. It contains also datas about the safeline emergency device.



Practice

Stepps at a WinMOS®300 Emergency:

Third:



After confirming the call, all steps are saved in the emergency module.

WinMOS®300 Emergency (additional):

Background Verification Calls

There are 2 of 6 entries overdue. These entries are highlighted.

Device-ID	RD Number	Last Verification Call	Next Verification Call	Comment	Confirmation	Measure
0215061	3317	26.06.2014/16:29:14	29.06.2014/16:29:00			
320950	4750	23.06.2014/11:24:33	26.06.2014/11:23:12	Call is overdue for more than one hour.		
320941	4741	23.06.2014/08:28:33	26.06.2014/08:33:47	Call is overdue for more than 4 hours.		
320913	4713	25.06.2014/11:30:33	28.06.2014/11:33:45			
320912	4712	23.06.2014/13:00:04	26.06.2014/13:00:12	Call is overdue for 8 minutes.		
320911	000033	26.06.2014/07:26:33	29.06.2014/07:26:57			

● Waiting for next verification call.
 ● Verification call is overdue for more than one hour.
 ● Next verification call is overdue for several times now.
 ● Backup battery low or main power failure (see comment).
 ● Message from GSM Device (see comment).

Schedule Printer: Daily at 06:00

Print Close

List all devices, which never called back up to now



4711



Entries that are overdue:

since a few minutes: ●

more than one hour: ●

more than two hours: ●

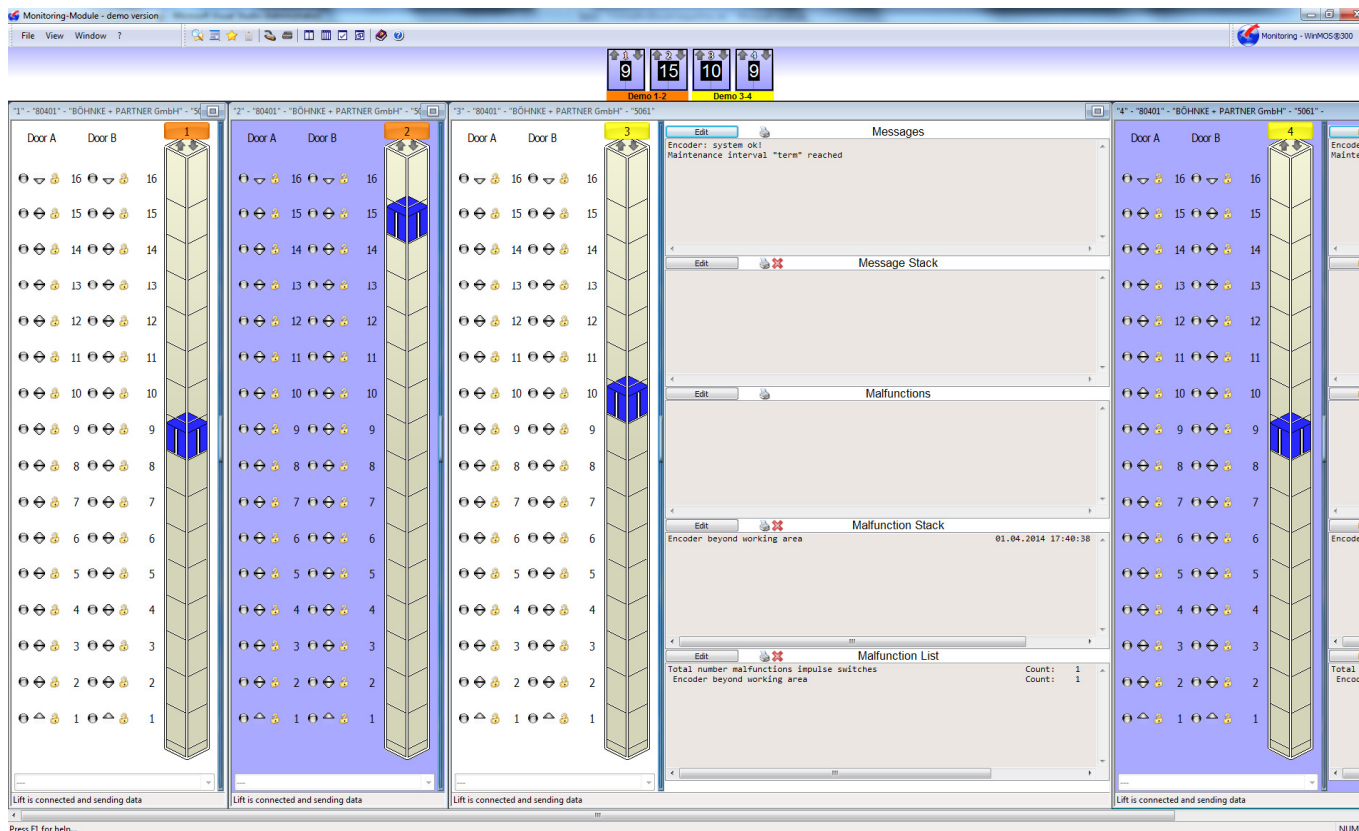


EN 81-28 defines, that the emergency device must automatically initiate a call to a receiver to verify the device is ok, every 72h.

WinMOS®300 Emergency records all incoming verification calls. If a verification call is missed, it automatically call the device to initiate a callback.

WinMOS®300 in locally

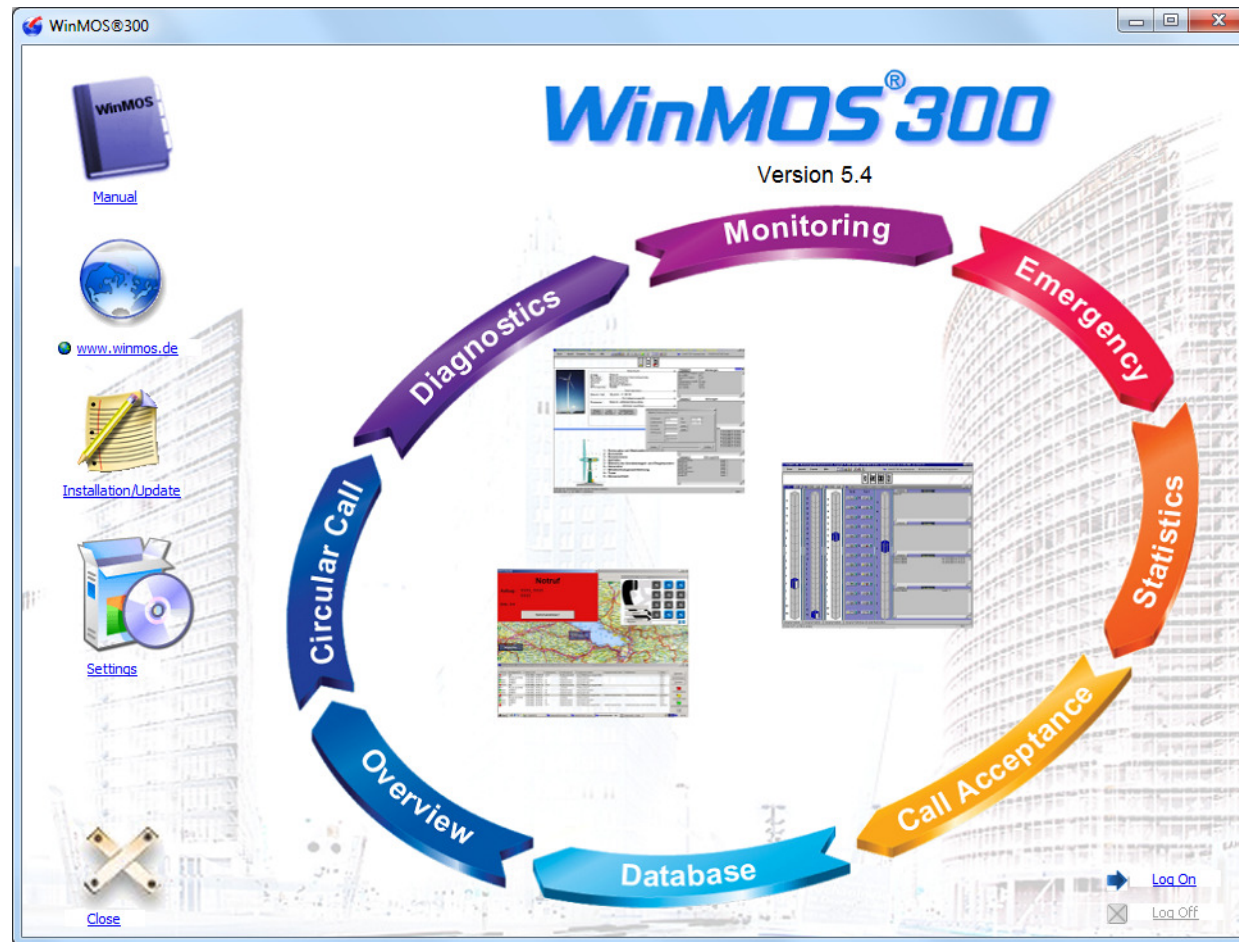
Until now, we have talked about connecting to a controller over far distances. **WinMOS®300 Monitoring** is for elevators in a complex building. It's shows all elevators in the building at once.



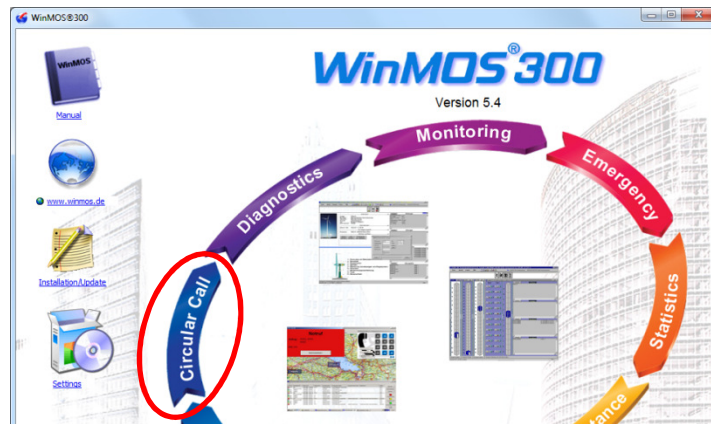
The screenshot displays the WinMOS®300 Monitoring software interface. The main window is titled "Monitoring-Module - demo version" and shows four vertical elevator shafts labeled "1", "2", "3", and "4". Each shaft has two columns of floor indicators, "Door A" and "Door B", ranging from 1 to 16. The shafts are color-coded: shaft 1 is yellow, shaft 2 is blue, shaft 3 is yellow, and shaft 4 is blue. A central panel displays system messages, including "Encoder: system ok!" and "Maintenance interval 'term' reached". Below the messages are sections for "Message Stack", "Malfunctions", "Malfunction Stack", and "Malfunction List". The "Malfunction List" shows two entries: "Total number malfunctions impulse switches" with a count of 1, and "Encoder beyond working area" with a count of 1. The interface also includes a status bar at the bottom with "Lift is connected and sending data" and "Press F1 for help...".

WinMOS®300 Applications

WinMOS®300 additionally

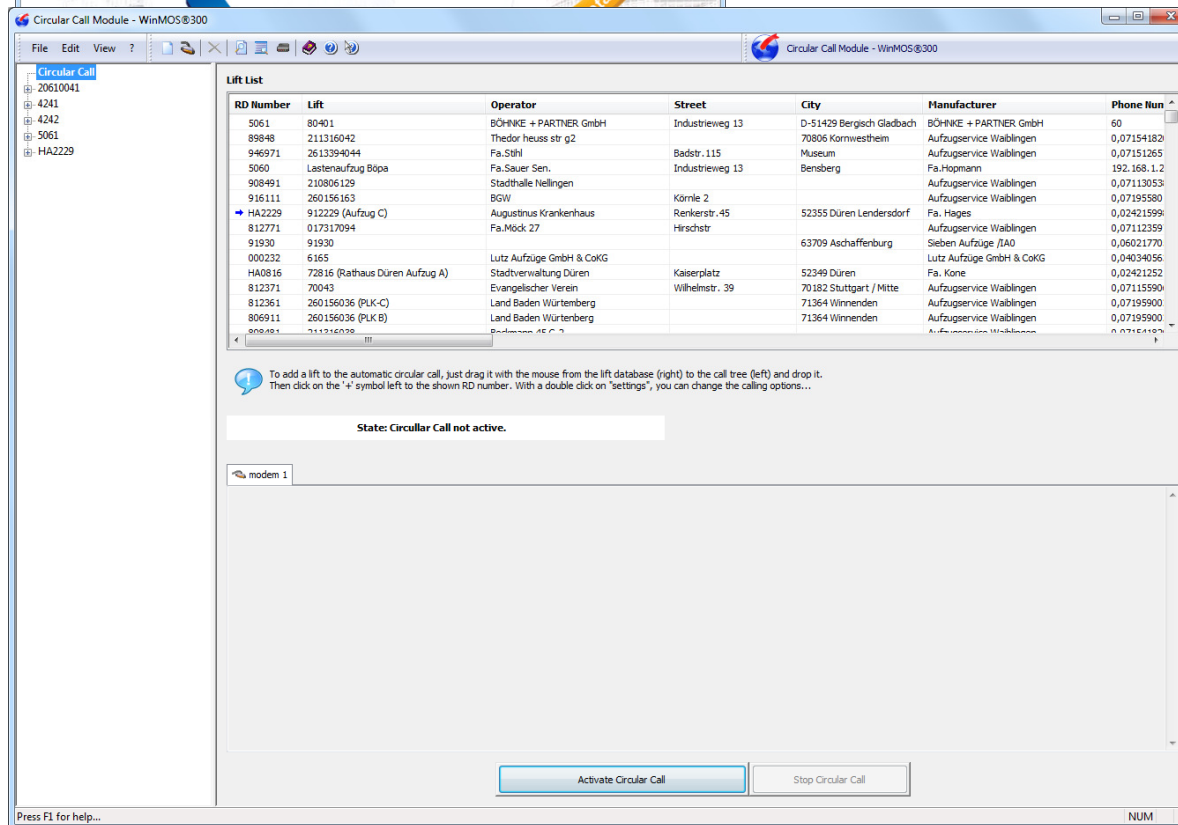


WinMOS®300 Circular call



Time Triggered Procedures

If certain things have to be done at a day or periodically every week/month, the “Circular Call” program is the right choice.

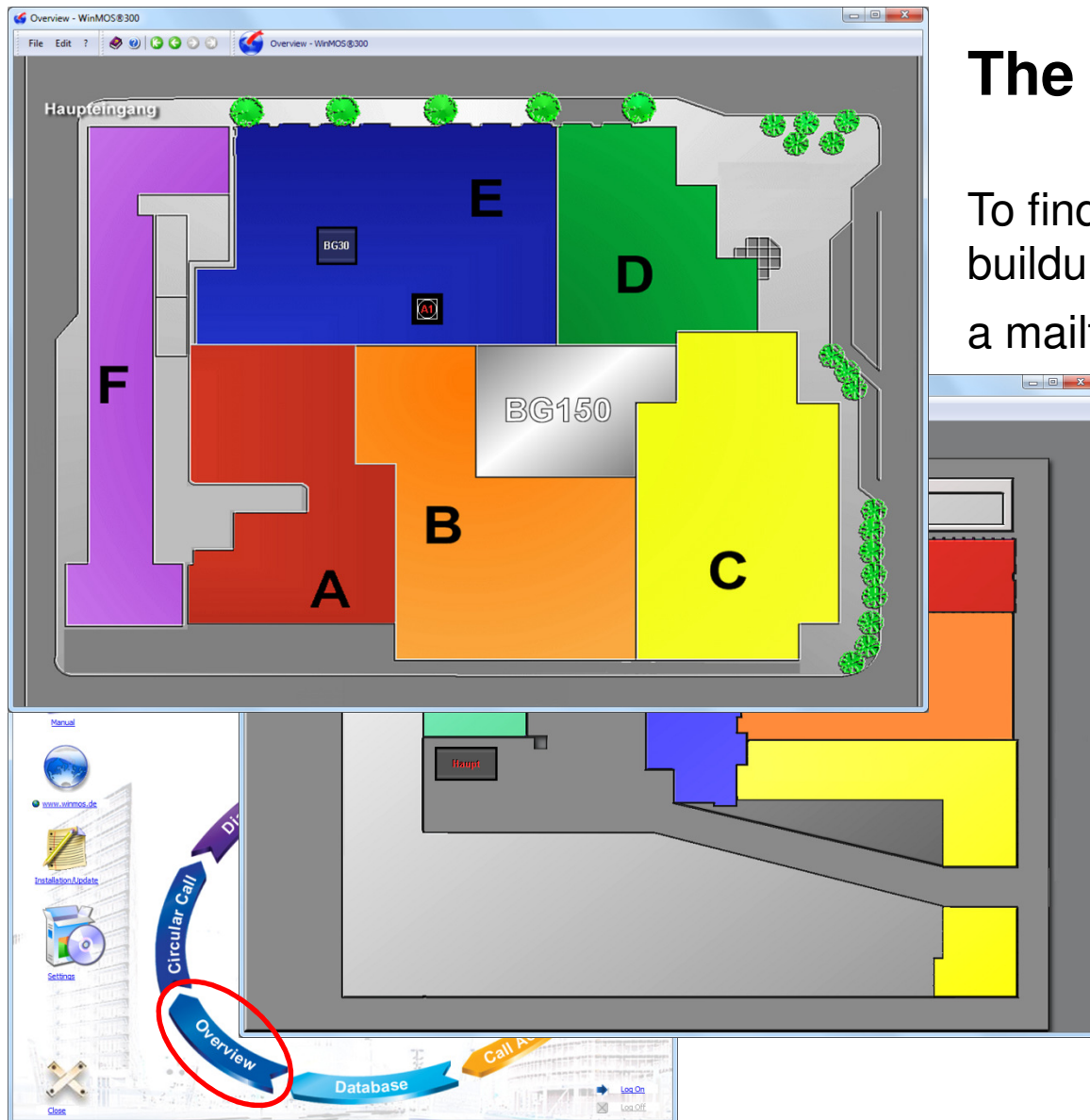


RD Number	Lift	Operator	Street	City	Manufacturer	Phone Num
5061	80401	BÖHNKE + PARTNER GmbH	Industrieweg 13	D-51429 Bergisch Gladbach	BÖHNKE + PARTNER GmbH	60
89848	211316042	Theodor Heuss str g2		70806 Kornwestheim	Aufzugservice Waiblingen	0,07154182
946971	2613394044	Fa.Stihl	Badstr. 115	Museum	Aufzugservice Waiblingen	0,07151265
5060	Lastenaufzug Bopa	Fa.Sauer Sen.	Industrieweg 13	Bensberg	Fa.Hopmann	192.168.1.2
908491	210806129	Stadthalle Heilingen			Aufzugservice Waiblingen	0,07113053
916111	260156163	BGW	Körnle 2		Aufzugservice Waiblingen	0,07195580
HA2229	912229 (Aufzug C)	Augustinus Krankenhaus	Renkerstr. 45	52355 Düren Lendersdorf	Fa. Hages	0,02421599
812771	017317094	Fa.Modk 27	Hirschstr		Aufzugservice Waiblingen	0,07112359
91930	91930			63709 Aschaffenburg	Sieben Aufzüge /FAO	0,06021770
000232	6165	Lutz Aufzüge GmbH & CoKG			Lutz Aufzüge GmbH & CoKG	0,04034056
HA0816	72816 (Rathaus Düren Aufzug A)	Stadtverwaltung Düren	Kaiserplatz	52349 Düren	Fa. Kone	0,02421252
812371	70043	Evangelischer Verein	Wilhelmstr. 39	70182 Stuttgart / Mitte	Aufzugservice Waiblingen	0,07115590
812361	260156036 (PLK-C)	Land Baden Württemberg		71364 Winnenden	Aufzugservice Waiblingen	0,07195900
806911	260156036 (PLK-B)	Land Baden Württemberg		71364 Winnenden	Aufzugservice Waiblingen	0,07195900
806481	211316038	Badstrasse 45 C 2			Aufzugservice Waiblingen	0,07154182

If the scheduled time is reached, **WinMOS®300 circular call** using a analog modem to call the bp308 and trigger an action like “move to the 2nd level”.

Scheduling can be done by selecting a weekday and time or an user defined cycle.

WinMOS®300 Overview



The Overview module

To find the right way in a complex building to the elevator that reports a malfunction or an error it could be

helpful to have overview over the whole building.

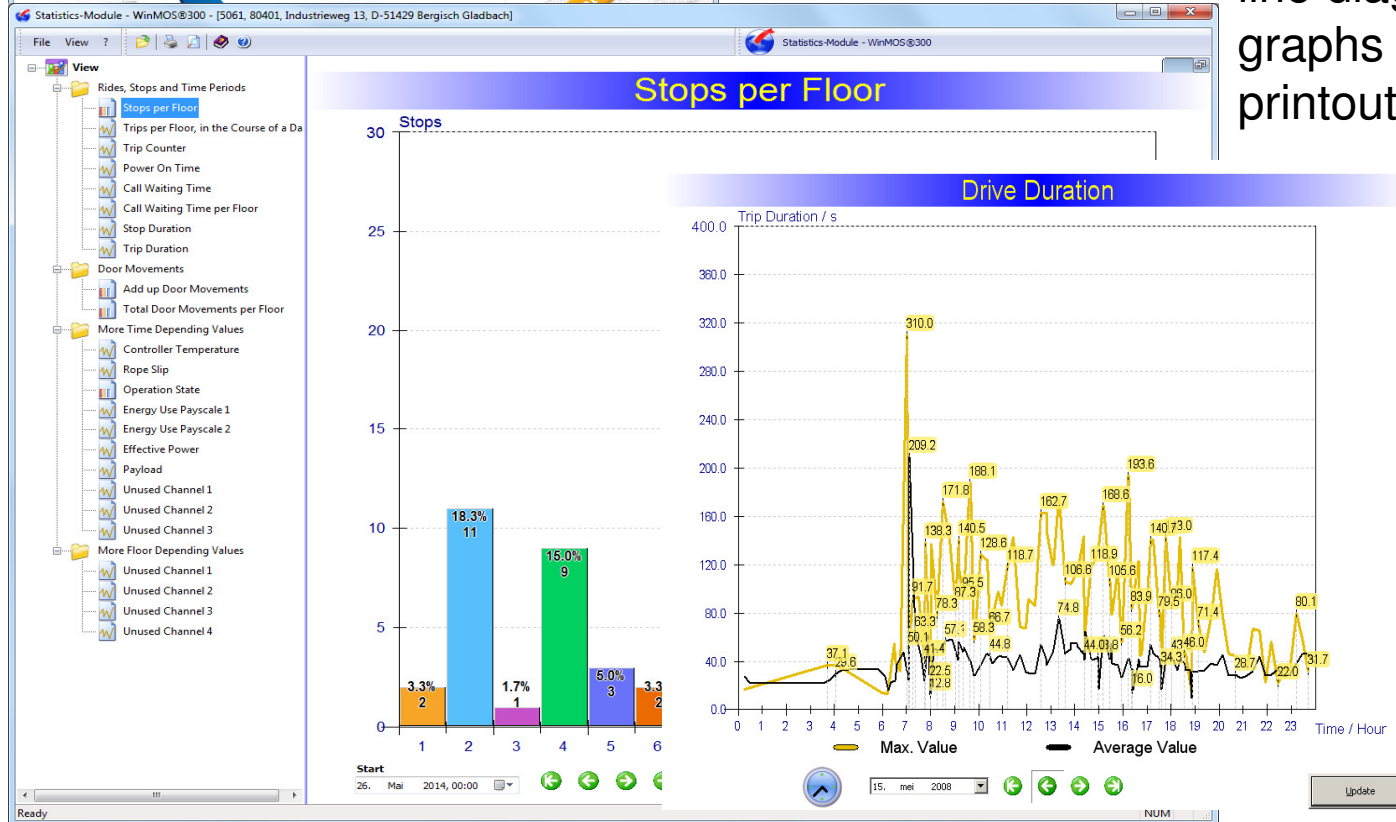
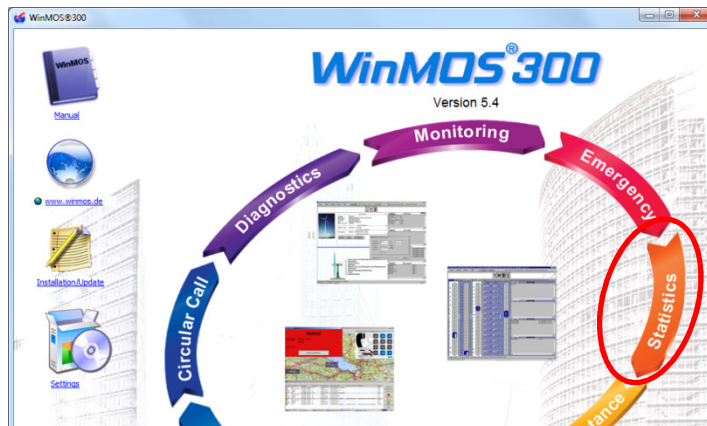
The **WinMOS®300 Overview** shows the position of all elevators in a complex building.

WinMOS®300 Statistics

Statistics

It's easier to view a line diagram or to see some bar graphs, as reading the transmitted values of the bp308 controller.

WinMOS®300 Statistics presents the value in line diagrams and bar graphs which the user can printout.



Why WinMOS®300?

From time-oriented maintenance to needs-oriented maintenance

Past:

Today:



service technician visit lifts
once a week to check
if there are errors.



service technician reacts to
reported issues



Why WinMOS®300?

Advantages for the Operating Company:

- Visualization of complete elevators
- Debriefing and evaluation means clearer traceability
- Feeling to be in good hands

Why WinMOS®300?

Advantages for the Service Company

- Needs orientated maintenance
- Saving of costs because driving not so often to the elevator
- Faster response rate, because you can dial into controller instead of driving to the elevator.
- Higher operational availability

Why WinMOS®300?

Advantages for the Service Company

- Continuous documentation from past to present.
- Satisfied and pleased customers
- Readout malfunctions and irregularities from controller
- Notification via SMS, E-Mail, HTTP

Summary.

- WinMOS®300 Call acceptance receive maintenance calls.
- Service technician can dial (via modem) into the controller from far away using WinMOS®300 Diagnostics.
- WinMOS®300 Monitoring shows an overview of complete elevators in a complex building.
- WinMOS®300 Statistics provides a way to visualize received values.

WinMOS®300


BÖHNKE + PARTNER®
MEMBER OF THE SCHMERSAL GROUP

Thanks for your
Attention

